

# Field Service Engineer

Symbrium, Inc. has immediate openings at both our Columbia, SC and Raleigh, NC locations for full-time Field Service Engineering working with our Factory Systems Group to support our installed base of SPC and Quality Data Management solutions primarily in the Southeastern US region. The main functions consist of:

- System Configuration
- User Training
- Field Service

## **Responsibilities:**

- Work closely with customers to configure software to support new or modified applications. This will be performed in-house over internet and also during customer site visits.
- Develop interface protocols for third party electronic gauging and measurement systems.
- Perform informal customer training on software applications either via web meetings or during customer site visits.
- Work with customers, engineers and other Symbrium personnel to gather information, resolve problems, and provide technical data.
- Perform other duties as required.

## **Qualifications:**

- 2 or 4 Year Degree in Electrical, Mechanical, Computer or Industrial Engineering Technology, Computer Programming, Quality Management or related technical field.
- Proficient with PCs, Networking and general IT.
- Working knowledge of interfacing electronic equipment with computer or IT systems.
- Experience with SPC and/or industrial Quality Management preferred.
- Self motivated and highly organized
- Outstanding problem solving and time management skills.
- Excellent interpersonal and conflict management skills.
- Ability to travel up to 25 to 50% of the time.

## **Application:**

Please submit resumes to [HR.Manager@symbrium.com](mailto:HR.Manager@symbrium.com) or submit online at [www.symbrium.com](http://www.symbrium.com). Symbrium, Inc. is an equal opportunity employer.